MeLE MiniPC FAQ

1. How to adjusting the resolution of video output via an HDMI device?

Please click Right Mouse and select Graphics Proertis > double click Display ,choose the correct "resolution" and " Refresh Rate" to adjust to correct display on TV.

Intel® HD G	raphics Conti	rol Panel	- D (intel	×
Customize your graphic settings to enhance you visual experience.	s r	isplay J Video Pow	3D Options and Support Support Support Support Support Profiles Image: Support Imag	
Intel® HD ⊂ € Display √	Fraphics Cont	rol Panel	Display Settings	_ □ ×
Select Display	Display Settings	Color		
	▼ Basic	Advanced	Preview	0
	Resolution 1920 x 1080	<u>ر</u>		
Select Profile	Refresh Rate	•		
Current Settings 🗸 🗸	Rotation			M2
	√ 0 90	180 270		
	Scaling	(<u>D</u>	
	✔ Maintain Display Scalin <u>c</u>	3		
		+	×	\checkmark
		Save Profile		

2. How to configuring audio output via an HDMI device?

Follow the steps below to enable audio output via HDMI when connecting the MiniPC to a TV or receiver via HDMI.

a. Click Right mouse on the speaker icon in your system tray at the bottom right-hand side of your screen.

- b. Click Playback devices.
- c. Select a playback device and click Set Default.

d. Click OK to exit the setup.



3. What to do when there is no HDMI audio device the playback device list?

Step1.Click Right mouse, enable show disabled Devices, select your TV as the default audio device. If it's not helpful, please try step2.

Select a	a playback device below to modify its settings:	
	Speakers Intel SST Audio Device (WDM) Ready KONKA ICDTV Intel SST Audio Device (WDM) Default Device Show Disabled Devices	
	Show Disconnected Devices	

Step2. Keep your TV on and the HDMI cable plugged in and Restart your MiniPC.

4. What to do when the HDMI audio device not plugged in ?

ratouck [Recording]	Sounds Communicatio	ins		
Select a playback de	vice below to modify its	settings:		
Speakers Intel SST Ar Default Def	udio Device (WDM) vice			
COOCAA T Intel SST A Not plugge	V udio Device (WDM) d in			
Configure	5	et Delault 🛛 💌	Properties	Open Volume Mixer
Configure	5	et Default	Properties	Open Volume Mixer Playback devices

a. This problem happens sometimes when you change a TV. Restart your MiniPC will help you to resolve this problem.

b.For the first time you use MiniPC or when you change a TV, please connect your MiniPC to the TV with HDMI cable and Turn on your TV first before you power on MiniPC.

5. How to changing a pre-installed display language?

a. Enter into Control Panel > ClocK, Language and Region.



b. Click Add language > Advanced settings > Override for Windows display Languages> Choose the language as your want.

🖈 Advanced settings –	×
← → ✓ ↑ 💱 « Language → Advanced settings v 🖸 Search Control Panel	Q
Advanced settings	^
Override for Windows display language	
If you want to use a display language that's different than the one determined by the order of your language list, choose it here.	
Use language list (recommended) v	
Use language list (recommended)	
中文(香港特別行政區) العربة المعدية المعدية المعدية المعدية المعدية المعدية المعدية المعدية المعالمة معالمة المعالمة معالمة معالمة معالمة معالمة معالمة معالمة معالمة معالمة معالم	
Overrid English (United States)	
Nederlands (Nederland) русский (Россия)	
Use language list (recommended)	
Switching input methods	
Let me set a different input method for each app window	
Use the desktop language bar when it's available Options	
Change language bar hot keys	
Personalization data	
This data is only used to improve handwriting recognition and text prediction results for languages without IMEs on this PC. No info is sent to Microsoft. <u>Privacy statement</u>	
Use automatic learning (recommended)	~
Save Cancel	

6. How to add a new display language?

a. Enter into Control Panel > ClocK, Language and Region, Click Add language .b.Click Add language, choose the language you want and click Save .



c. Click Options to download and install language pack.

<table-cell-rows> Language</table-cell-rows>			-		\times
← → ∽ ↑ 💱 > Control Pa	anel > Clock, Language, a	and Region > Language 🛛 🗸 🖑	Search Control Par	nel	Q
Control Panel Home	Change your lan	guage preferences			
Advanced settings Change date, time, or	Add languages you wa language (the one you	ant to use to this list. The language at the u want to see and use most often).	top of your list is yo	our primary	
number formats	Add a language Re	move Move up Move down			
	English (United States)	Windows display language: Enabled Keyboard layout: US Date, time, and number formatting		Options	
	français (France)	Windows display language: Available Keyboard layout: French		Options	
	中文(中华人民共 和国)	Windows display language: Available for Input method: Microsoft Pinyin	download	Options	
See also					
Fonts					
Location					
😒 Language options			-		×
← → • ↑ 幦 « Language	> Language options	✓ ⁰	Search Control Par	nel	<i>م</i>
French (France)					
Windows display language) - Faanah (Faanaa) is susila	han far da wala a d			
Download and in	nstall language pack	ible for download			
•	3-3-7-	1			
Input method					
French			Preview	Remove	
Add an input metho	30				
Text services					
Spellchecking prefe	rences:				
Traditional and n	new spellings				
Iraditional spellin	ng				
Enforce accented	d uppercase				
			Save	Cancel	

d. After language pack installed, Click Options -> and click Make this the primary language to change the display language.

🛠 Language options — 🗆	×
← → ▼ ★ ≪ Language → Language options ▼ 0 Search Control Panel	Q,
French (France)	
Windows display language	
Available	
Make this the primary language	
😍 Uninstall language pack	
Input method	
French Preview Remove	
Add an input method	
Text services	
Spellchecking preferences:	
Traditional and new spellings	
○ Traditional spelling	
O New spelling	
Enforce accented uppercase	
Save Cancel	

7. How to change Language input?

a. Select PC settings > Control Panel > ClocK, Language and Region.

b. Choose Add language > Advanced settings > Override for default input Languages> Choose the language as your want.

📌 Advanced settings — 🗆	×
← → ▼ ↑ 💱 « Language > Advanced settings v 👌 Search Control Panel	Q
	^
Advanced settings	
Override for Windows display language	
If you want to use a display language that's different than the one determined by the order of your language list, choose it here.	
Use language list (recommended) $\qquad \qquad \lor$	
Apply language settings to the welcome screen, system accounts, and new user accounts	
Override for default input method	
If you want to use an input method that's different than the first one in your language list, choose it here.	
Use language list (recommended)	
Use language list (recommended)	
Switchi English (United States) - US	
Chinese (Simplified, China) - Microsoft Pinyin	
Use the desktop language bar when it's available Options	
Change language bar hot keys	
Personalization data	
This data is only used to improve handwriting recognition and text prediction results for languages without IMEs on this PC. No info is sent to Microsoft. <u>Privacy statement</u>	
Use automatic learning (recommended)	~
Save Cancel	

8. How to use On-Screen keyboard?

a. Select PC settings > Control Panel > Ease of Access > Ease of Access Center.

b. Click Start On- Screen Keyboard.



9. How to connect a Bluetooth device?

Press Windows key + I to enter into Settings, choose Devies > Bluetooth, turn on Bluetooth. Your MiniPC will search your Bluetooth device, Select your Bluetooth device, and click pair.



10. How to receive a file from other Bluetooth device?

a. Click Right Mouse on the Bluetooth icon in the notification area, select Receive a file.



b. Send a file to MiniPC through Bluetooth.

				\times
\leftarrow	🕴 Bluetooth File Trans	fer		
	The file is being re	eceived		
	Receiving from:	vivo X3L		
	File name:	IMG_20151110_215822.jpg		
	Receiving			
		1	lext	Cancel

c. Save the file received.

					\times
~	🛞 Bluetooth File Trar	nsfer			
	Save the receive	d file			
	Save the file to the	e location below, or click Browse to cl	hoose a different locat	ion.	
	File <u>n</u> ame:	File Name	Size		
		IMG_20151110_215822.jpg	2.36 MB		
	Location:	C:\Users\admin\Documents		Browse	
				<u>F</u> inish	Cancel

11. How to do when I can't see Bluetooth icon in notification area?

a.Press Windows key + I to enter into Settings, choose Devies > Bluetooth, turn on Bluetooth. b.Click More Bluetooth options to enter into Bluetooth Settings.

← Settings	- 🗆 X
DEVICES	Find a setting ρ
Printers & scanners	Manage Bluetooth devices
Connected devices	Bluetooth
Bluetooth	On
Mouse & touchpad	Your PC is searching for and can be discovered by Bluetooth devices.
Typing AutoPlay	vivo X3L Paired
	MASON-PC Ready to pair
	Pair
	Related settings
	More Bluetooth options

c. Enable show the Bluetooth icon in the notification area.

8 Bluetooth Settings	×
Options COM Ports Hardware	
Discovery Allow Bluetooth devices to find this PC Bluetooth devices will see the name of this PC.	
Notifications Alert me when a new Bluetooth device <u>w</u> ants to connect	
\checkmark Show the Bluetooth icon in the <u>n</u> otification area	
<u>R</u> estore Defau	lts
OK Cancel	Apply

12. How to watch movie on Netflix through browser?

a. Install Chrome.

b. launch Chrome on your MiniPC, type chrome://componets in the address bar, then update WidevineCdm to the latest version. Now you can watch movie on Netflix through Chrome.

* Components ×	
← → C D chrome://components	☆ 🔳
Components	
Components (6)	
pepper, flash - Version: 00.0.0 Status - Component not updated Check for update	
pnacl - Version: 0.1.0.13769 Status - No update Check for update	
Widevine.Cdm - Version: 1.4.6.703 Status - No update Check for update	
recovery - Version: 101.3.21.141 Status - No update Check for update	
CRLSet - Version: 1967 Status - No update Check for update	
EV Certs CT whitelist - Version: 5 Status - No update Check for update	

13. How to reinstall Windows10 from USB flash disk?

a. Prepare a USB flash disk with FAT32 or NTFS file system, and change the volume label to WINPE.

b	. Prepare	e the intall	files(48 files) i	in the root dir	ection of your	USB flash disk.	
	Organize 🔻	New folder					

Organize 🔻 New folder				
☆ Favorites	👢 bg-bg	📕 Boot	📙 cs-cz	
E Desktop	📙 da-dk	👃 de-de	DiskpartFiles	
Jownloads	👢 EFI	👢 el-gr	👢 en-gb	
Recent Places	👢 en-us	🗼 es-es	👢 es-mx	
	🗼 et-ee	📜 fi-fi	🗼 fr-ca	
Calibraries	👢 fr-fr	🐌 hr-hr	👢 hu-hu	
Documents	👠 images	📜 it-it	👢 ja-jp	
Viusic Dicturer	👢 ko-kr	🐌 It-It	👢 Iv-Iv	
Videos	🗼 nb-no	👢 nl-nl	🐌 pl-pl	
→ 迅雷下载	👢 pt-br	🐌 pt-pt	👢 ro-ro	
	👢 ru-ru	🐌 Scripts	📕 sk-sk	
🖳 Computer	🗼 sI-si	👢 sources	🐌 sr-latn-rs	
🏭 Local Disk (C:)	🗼 sv-se	🐌 tr-tr	👢 uk-ua	
👝 New Volume (D:)	👢 zh-cn	🐌 zh-hk	👢 zh-tw	
👝 Work (E:)	BOOTEX.LOG	bootmgr	bootmgr.efi	
👝 Media (F:)	powershell.ps1	TEST_TOOL.zip	USB-2-Version.txt	
Removable Disk (G:)				
48 items				

c. Plug the USB flash disk into MiniPC, and connect a keyboard.

d. Press the power button and press F7 or Delete continuously to enter into select boot device menu. Select your USB flash disk to reinstall Windows10. There is no need to install drive separately with the install img provided by us.



e. MiniPC will shutdown while the install process finished. Plug out the USB flash disk, then press power button to power on your MiniPC.

14. How to install BIOS?

a. Prepare the BIOS files in root the direction of your USB flash disk. Don't rename any files.



b. Open your USB flash disk, Click File ->Click Open Command Prompt as administrator.

🥪 I 🗋 🖪 🔻		Drive Tools		WANGJI (D:)			_ C	×
File								~ 🕐
Open <u>n</u> er	w window	Open	rommand prompt		~ ¢	Search	WANGJI (D:)	Q
Open co	mmand prompt	Dpen Open	n command prompt as <u>a</u> dministrator		Date modif	ied 552 PM	Type Windows Batch File	Size
Digen Wi	indows Powe <u>r</u> Shell		Open a window you can use to type commands at a command prompt	:kupKEY.BIN	1/16/2015 9	31 PM	BIN File	3,58
_			with administrator permissions.		3/11/2014 4	1:08 PM	Application	29
📢 Delete hi	istory 🕨				7/27/2012 8	3:07 PM	System file	1
					1/1/2009 12	2:00 PM	File folder	
? Help	•							
Close								
Network				[
	<							>
5 items								

c. Type bios and Press Enter to start installing.

D:\>Afuwin BoxMele_U032_20150116_2132_autorun_afuwin_backupKEY.bin /p /b /n /s /reboot I AMI Firmware Update Utility v5.06.00 I Copyright (C)2014 American Megatrends Inc. All Rights Reserved. Reading flash done - FFS checksums ok Erasing Boot Block done Updating Boot Block done Verifying Boot Block done Erasing Main Block done	×
D:\>Afuwin BoxMele_U032_20150116_2132_autorun_afuwin_backupKEY.bin /p /b /n /: /reboot AMI Firmware Update Utility v5.06.00 Copyright (C)2014 American Megatrends Inc. All Rights Reserved. Reading flash done - FFS checksums ok Erasing Boot Block done Updating Boot Block done Verifying Boot Block done Erasing Main Block 0x0006B000 (24%)	^
AMI Firmware Update Utility v5.06.00 Copyright (C)2014 American Megatrends Inc. All Rights Reserved. Reading flash done - FFS checksums ok Erasing Boot Block done Updating Boot Block done Uerifying Boot Block done Erasing Main Block done	×
Reading flash done - FFS checksums ok Erasing Boot Block done Updating Boot Block done Verifying Boot Block done Erasing Main Block 0x0006B000 (24%)	

d. MiniPC will restart after the install process finished.

Warning: Installing a wrong BIOS or the Power is cut off during BIOS installation will erase your windows KEY or damage the hardware, which is not covered in RMA warranty scope. We strongly suggest not to re-install BIOS if your mini PC is pre-installed with activated Windows.

15.What to do when the home screen is cut by TV?

We suggest you,

a.Modify the Display Settting(Photo Setting or Screen Setting) of the TV.

b.Home Screen ,Click Right Mouse -> Graphics Proertis > double click Display, change resolution. c.Home Screen ,Click Right Mouse -> Graphics Proertis > double click Display, change Refresh Rate .

16. What to do when there is no display on TV's HDMI?

There may no display on some TV due to the bug of graphics card. In such a case, we suggest you,

a. Use VGA to connect your TV or monitor, and use Audio jack to connect your amplifier.

b. Use a HDMI to AV converter then connect to the composite port of your TV.

17. How to check my windows is with official license?

a. Go to Control Panel->System and Security->System, you can get the information that **Windows** is activated.

b. Use the CheckupKey tool to check the KEY ID which is provided by Microsoft.

When your windows is activated, you can update your system and won't get the blue activate notification windows.

18. Can I install Windows8.1 with Bing and activate it on MiniPC?

No, when you buy a MiniPC with Windows 10, you can't activate win8.1 on this MiniPC.

19. Can I install Windows10 Pro and activate it ?

No, the KEY in your MiniPC is used to activate Windows 10 home only.

20. How to install Windows10 from official ISO?

a. Prepare a USB flash disk with FAT32 file system, and change the volume label to WINPE.

b. Decompression the ISO of Windows10 into the root the direction of your USB flash disk.

And also, you can use Microsoft's Media Creation Tool to create an installation USB flash disk,or use a third-party tool to create a bootable Win10 USB flash disk, like UltraISO.

c. Plug the USB flash disk into MiniPC, and connect a keyboard.

d. Press the power button and press F7 or Delete continuously to enter into select boot device menu. Select your USB flash disk and press Enter.



e. Input the product key.



f. Select the disk where to install Windows.

		in to matan mi	idows:		
	Name		Total size	Free space Type	
3	Drive 0 Unallo	cated Space	29.1 GB	29.1 GB	and the second second
fy Bet	resh	XDelete	@Eormat	* New	

g. MiniPC will restart after the install process finished.

h. Install drives for your MiniPC.

21. How to Recovery my MiniPC on Windows10 home.

Press Windows key + I to enter into Settings, click Update and recovery->Recovery->Reset this PC, click Get started to reset your Windows.